

# Interfaith Insider

FEDERAL CREDIT UNION  
*Lighting the way to financial stewardship*



# 75

YEARS

*of Service  
Celebrating You, the Members!*

## Interfaith FCU Birthday Celebration

Friday, September 15, 2023 marks the official 75th Birthday of Interfaith FCU. Please stop by your regional branch to join staff in celebration and enjoy some yummy treats!

**Coloring Contest** - We also invite you to help celebrate with a special birthday card. Download the contest coloring page at <https://interfaithfcu.org/75-years>. Prizes will be awarded in 3 categories: Child (11 and under), Young Adult (12-17), and Adult (18+). There is an additional Open Category, all ages, for original artwork on the theme of celebrating what the credit union means to you. When your coloring creation is finished, submit it to your regional branch. Please include your name, address, phone number, and email with your entry. The branch with the most entries will receive a surprise thank you reward. **Deadline for submissions is September 15, 2023.** Contest winners will be announced in the October issue of *Interfaith Insider*.

Interfaith FCU dedicates this 75th Diamond Jubilee year to you, our members. What an honor and blessing to be in service to the faith community. The abundance of inspiring people and organizations give special meaning to our work. This financial institution stands out as different because of you and what you do in the world. **Thank You!**

IFCU wants to hear your stories. What does it mean to you to participate in a financial community of faith? How many generations of your family have utilized the credit union during these decades of transition? Please email your stories to [memberservices@InterfaithFCU.org](mailto:memberservices@InterfaithFCU.org)

## Give Greater Purpose to Your Membership

The more you and your family increase your credit union participation, utilizing more products and services, the more your money is at work in the faith community. How can we help you give greater meaning to your Interfaith FCU membership?

Here are a couple examples:

- Create an ongoing structure to grow your savings with a plan towards a future dream or end-of-year philanthropy.
- Refinance debt you have elsewhere to lower your monthly payments. This can free up funds in your monthly budget to donate increased support to ministries aligning with your passions.

Where you choose to bank is part of how you make a difference in the world. Decades of work have gone into expanding the credit union to provide what you need for your everyday financial life. Interfaith FCU invites you to fully utilize a financial institution that cares about your faith community. Our staff would love to help you explore ways to give greater purpose to your IFCU account, call today at **800-245-0433**.



**CO-OP Network support**  
**Toll-free 888-837-6500**  
**24 hours, 7 days a week**

Interfaith FCU understands not all members are comfortable with online banking. Please know if you need assistance to check transactions, your account balance, make a transfer, or loan payment on the weekend, during a holiday, or in the middle of the night, you can call the CO-OP Network to speak with a live person.

**Opportunity  
for FUN!**



**9.75% APR\***  
up to \$2,500  
for 18 months

## VACATION LOAN

Summer brings traveling weather and opportunities to connect with family and friends. IFCU is here to help you live your dreams and deepen relationships.

Vacation Loan available at 9.75% APR\*, up to \$2,500 for 18 months. To inquire email [lending@InterfaithFCU.org](mailto:lending@InterfaithFCU.org) or call **800-245-0433**.

\*APR = Annual Percentage Rate. All loans subject to Interfaith Federal Credit Union's customary underwriting and documentation. Loan approval subject to income evaluation. Only one vacation loan per member. Automatic payment required. Promotion ends August 31, 2023; however, credit union may terminate or change the terms of this promotion at any time.

**THANK YOU** for following IFCU



@InterfaithFedCU

## KNOW YOUR CHECKING

### Full Wallet Card Registration and Replacement with Secure Checking

Imagine your purse or wallet has been stolen. How nice would it be to make ONE toll-free call to cancel and replace all your credit and debit cards? Debit, Credit, and ATM Card Registration is one of your many Secure Checking benefits. This goes beyond your Interfaith FCU cards, you can register cards from all financial institutions where you have existing relationships. Even gas station and department store cards, if they have a VISA or Mastercard logo on them, can be registered. For IFCU members with a Secure Checking account, log in at [www.securechecking.com](http://www.securechecking.com). Choose the "Identity Protection" tab, then scroll down to find the Card Registration option. Once registered, should circumstances arise for you to utilize the benefit call 1-866-210-0361. If you want to upgrade to this beneficial checking account contact member services at **800-245-0433**.

## New England Branch Transition

Interfaith FCU is so pleased members are using the nationwide CO-OP Shared Branching and ATM Network, as well as remote deposit through the IFCU Mobile App. Addition of the Knoxville, TN Branch has been key to extending call center hours for all members, and essential to those on the east coast. These successes provide a vital opportunity to make better use of credit union resources.

One of those special resources is Sandra, New England Branch staff, who has been working solo for over a dozen years in member services and outreach. IFCU began utilizing her creative gifts for visual art and writing four years ago. It is now time to allow her full focus to serve from her passion. Sandra is transitioning to work-from-home in her new position as Graphic Designer and Content Creator. She is excited to be deepening her purpose.

IFCU east coast members will now be served through the Knoxville, TN Branch. This branch begins call center support at 9am Eastern Time, Monday through Friday at **800-245-0433**. IFCU's nationwide footprint provides member services at this toll-free number until 8pm Eastern Time.

## Member Testimonial

"My parents opened my credit union savings account in 1972 as a place where I could get money when I needed it (rather than "borrowing" from my parents). As an adult, it was nice knowing I was connected to a credit union since they usually have the best rates. My wife and I have utilized the credit union for loans multiple times. Though I have never been to our regional branch, the online services make it easy to do monthly direct deposits. Every time we've called, we are always greeted with a friendly sounding voice and willingness to help. Thank you for everything."

- Jon J., Dakotas/Missouri



## IFCU OUT & ABOUT

### Interfaith FCU staff loves to see you!

If you are attending any of these events please stop by:

- July 8 • Black Hills Pride Festival, South Dakota
- July 15-16 • Hills Alive Festival, South Dakota
- July 25-28 • UMC Youth 2023, Florida



### It was Great to See You!

Thank you to all who visited the IFCU table during the April events and busy conference season. For so many this is the only time to see you in person, and our staff greatly enjoys that opportunity. IFCU values your membership and appreciates all you do in the faith community!

## MOBILE BANKING

### Become an Expert at Tagging Transactions

Did you know you can make notes and save receipts for your transactions in mobile banking? Here are the steps:

- Click on the transaction in your history
- Choose "Add tags" (multiple categories provided, or create your own)
- Once your tag is added you have options to "Add notes" as well as "Attach image"

Tagging will allow you to search for transactions later by the tag name. Check out this IFCU YouTube video to see these steps in action

[bit.ly/mobile\\_tagging\\_transactions](http://bit.ly/mobile_tagging_transactions)

## HOLIDAY CLOSURES

**Independence Day**  
Tuesday, July 4, 2023

**Labor Day**  
Monday, September 4, 2023



### Headquarters:

Toll-free (800) 245-0433

Local (909) 946-4096

Arizona (480) 604-2802

Missouri (816) 833-8778 ext 246

South Dakota (605) 348-8560

Tennessee (865) 558-3117

### Annual Notice Required by California Insurance Code Section 779.30

TruStage™ hereby provides you with notice regarding the pre-existing exclusion provisions on open-ended credit life and/or credit disability accounts as required annually by the California Insurance Department.

CALIFORNIA NOTICE: This insurance may not cover an advance or change under your credit line if your disability or death results from a condition for which you have seen a doctor or chiropractor in the six months before the advance or change.

**Interfaith** FEDERAL CREDIT UNION  
800-245-0433 [www.InterfaithFCU.org](http://www.InterfaithFCU.org)

FEDERALLY INSURED BY NCUA  
NMLS# 905253

